

Docket No.: 418268002US  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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In re Patent Application of:  
Smith et al.

Application No.: 10/789,808

Confirmation No.: 5627

Filed: February 27, 2004

Art Unit: 2139

For: METHOD AND SYSTEM FOR RESOLVING  
DISPUTES BETWEEN SERVICE  
PROVIDERS AND SERVICE CONSUMERS

Examiner: H. C. Wang

**REQUEST FOR CONTINUED EXAMINATION AND  
AMENDMENT IN RESPONSE TO FINAL OFFICE ACTION**

MS RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**INTRODUCTORY COMMENTS**

In response to the Final Office Action dated February 5, 2008, please amend the above-identified U.S. patent application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 9 of this paper.